Combined Arms Center – Knowledge

CAC-K: Adjusting Boundaries

COL Jim Galvin

31 Oct 2008

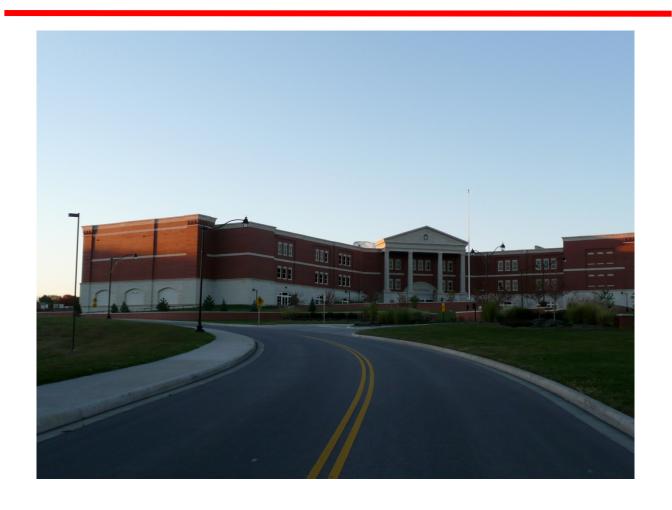
There's lots of Captured Knowledge around Fort Leavenworth



Example: Lansing State Prison



Should this be CAC-K?



Lewis & Clark Center – Home of the Command & General Staff College



Or should this be CAC-K?



A MultiNational Web Conference.

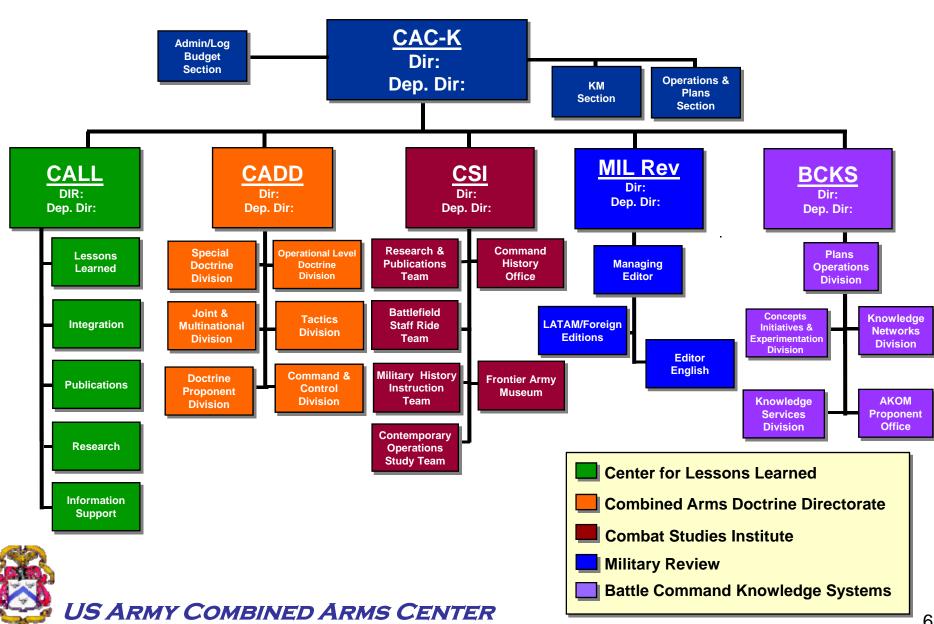
We're still searching for solutions.



We'll go to great lengths to find answers.



CAC-K Organization



How we could see ourselves.

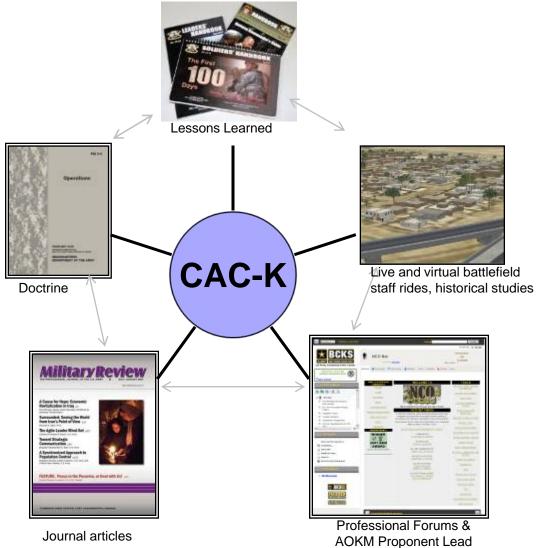


A Networked Hierarchy.



Combined Arms Center – Knowledge

Integrates knowledge products and services at CAC.





BCKS provides KM expertise and services



Schofield Hall – Home of the Battle Command Knowledge Center



BCKS: From Forums to AOKM Proponent

Professional Forums





Digital Storytelling



KM Training







Knowledge Portals



Share what you know! Find what you need!

Warrior Knowledge Base Doctrine Support





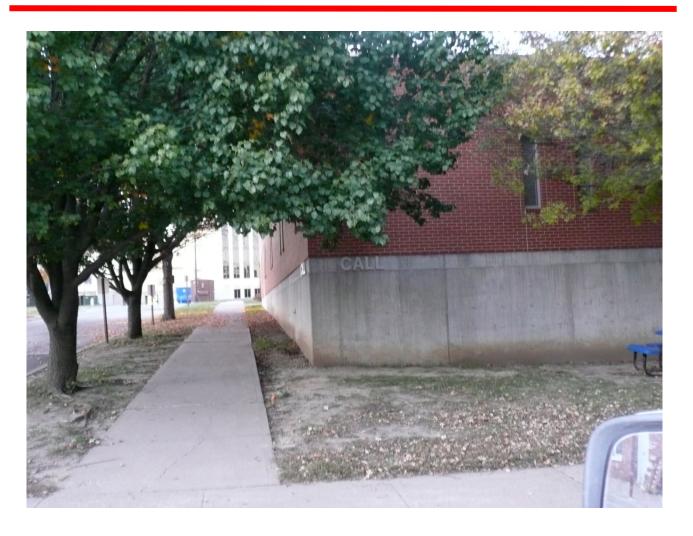
Knowledge



KM Strategy



CALL provides Lessons Learned Expertise



Home of the Center for Army Lessons Learned



Center for Army Lessons Learned

integrates Army Lessons Learned



Knowledge Sharing

- Websites
 - Public
 - Restricted
 - Classified
- Down-Loadable Products
- Searchable Archives



Warrior-Focused Products

- Tactics, Techniques,& Procedures
- Handbooks
- Bulletins
- Initial Impression Reports
- Newsletters
- Training Techniques
- Training Videos
- CTC Tips for Success
- Special Studies

Armed Forces - Wide Reach / Reachback

- Lessons Learned Integration (L2I)
- Mobile Training Teams
- TODs and CAATs
- Product Push Packages
- Individual Observations
- Unit AAR Repository
- Lessons Learned Course

CSI provides Historical Expertise

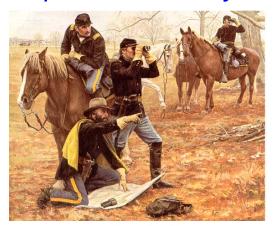


Flint Hall – Home of the Combat Studies Institute

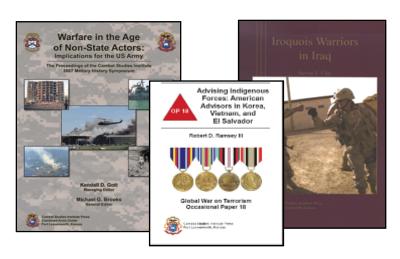


Combat Studies Institute

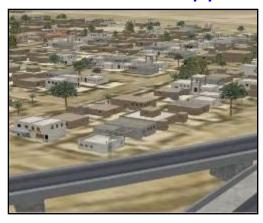
provides military history research and historical support



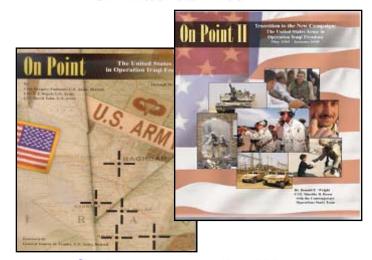
Battlefield Staff Rides



Targeted military history & Instruction



OIF Virtual Staff Ride



Contemporary operational history

Military Review provides professional opinion



Home of Military Review



Military Review

promotes professional exchange of ideas about military affairs









Arabic 2,099 copies Quarterly

23 Countries

CADD produces Army Doctrine

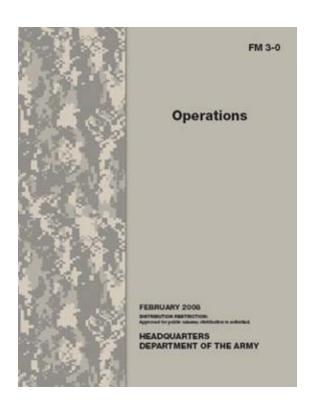


Muir Hall – Home of the Combined Arms Doctrine Directorate



Combined Arms Doctrine Directorate

develops Army doctrine



Doctrine Products

- Army
- Joint
- Inter-Service
- Multi-National

Services

- Aligns doctrine
- Represents Army
- Supports CTCs, CGSC
- Monitors other doctrinal efforts
- Develops concepts, TTP & Organizational Design



CAC-K Prioritized Core Products & Services

Products

- 1. Warfighting Doctrine
- 2. Handbooks & other OIL references
- 3. Concepts
- 4. Websites
- 5. Organizational Designs
- 6. Online Communities
- 7. Professional Journal (4xLanguages)
- 8. Focused Historical Studies
- 9. Contemporary Operational History
- 10. Live & Virtual Staff Rides
- 11. Repositories
- 12. Strategic Communications
- 13. Training POIs
- 14. Integrated Priorities

Services

- 1. Doctrine Development
- 2. Requests for Information
- 3. Content Management
- 4. Collection & Analysis Teams
- 5. Professional Military Education support
- 6. Facilitation & Collaboration
- 7. KM Proponent
- 8. Web conferences
- 9. Represent CAC/Army/DoD
- 10. Conferences & Symposiums
- 11. Expertise Location
- 12. Governance
- 13. Briefings
- 14. Foreign Language Translations
- 15. Knowledge Assessments
- 16. Staff Actions





CAC-K Prioritized Customers/Markets

- 1. Operating Force Individuals & Units
- 2. Generating Force Individuals & Units
- 3. Senior Leader, Defense Official and Congress
- 4. Joint or Interagency Individuals or Organizations
- 5. Intergovernmental (treaty-based relationships ABCA, NATO, UN)
- 6. Multinational
- 7. Public Affairs/Strategic Communications/Media
- 8. State & Local Government
- 9. Nongovernmental (Industry, Academia, NGOs)
- 10. General Public





Some challenges faced by CAC-K

- Apprehension about change
- Little "maneuver space"
- Resource constrained
- More art than science
- Multiple stakeholders

These are common problems faced by many organizations.

Can we be more innovative?



Can we blend the old with the new?



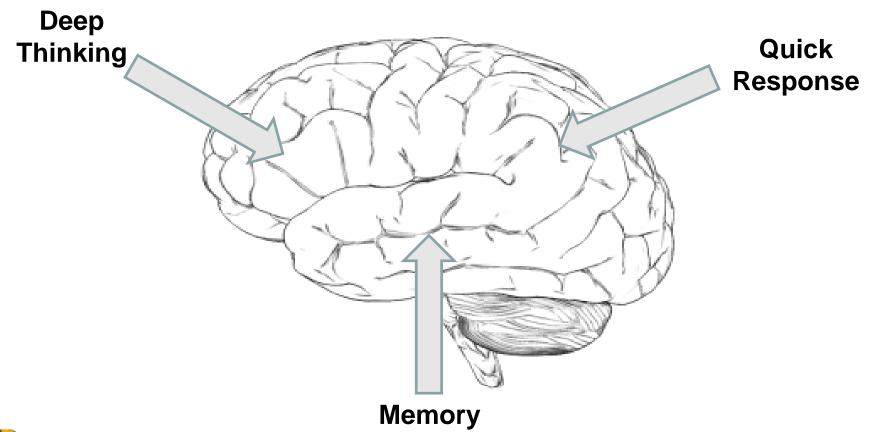
What capabilities should we preserve?





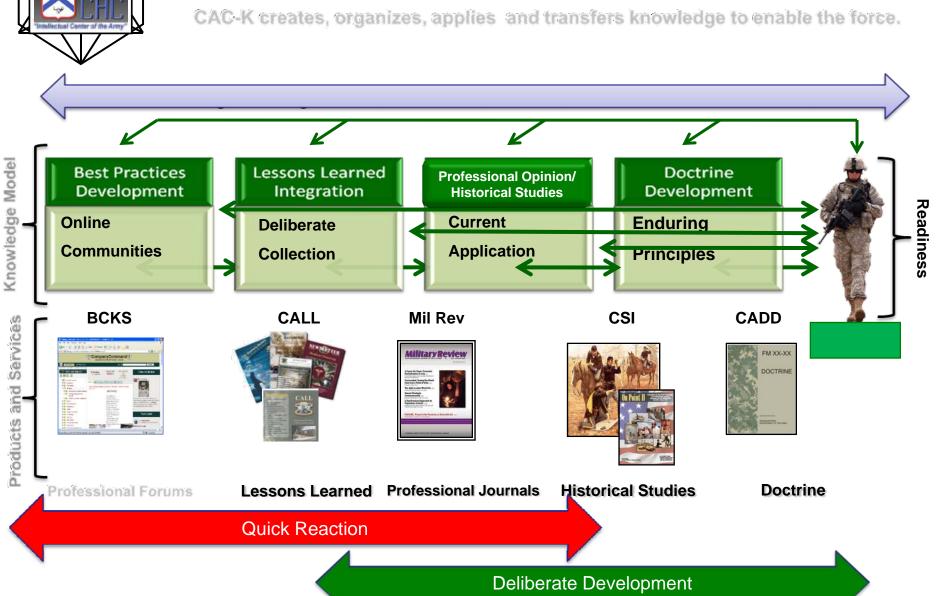
How CAC-K can operate.

CAC – K "One Brain"





CAC - Knowledge Model





Do we really need to do this?

- Organizational Design Courses of Actions (COA)
 - COA 1
 - COA 2
 - COA 3

TRADOC Regulation 10-5-4

Department of the Army

1 Headquarters, United States Army

2 Headquarters, United States Army

3 Training and Doctrine Command

4 Fort Monroe, Virginia 23651-1067

5 XXXXXXXXXXX

1 Organization and Functions

2 U.S. ARMY COMBINED ARMS CENTER

3 U.S. ARMY COMBINED ARMS CENTER

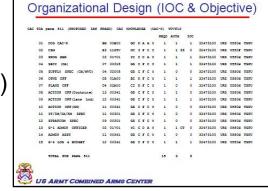
4 States Army Combined Arms Center (CAC). This is a major revision incorporating changes from various reorganizations and command decisions.

4 Applicability, This regulation applies to all elements of CAC.

5 Supalmentation. Supplementation of this regulation is prohibited unless specifically approved by the U.S. Army Training and Doctrine Command (TRADOC) Papuly Commanding General (DCG)/Chief of Staff (CofS) (ATCS), 5 Fenwick Road, Fort Mouroe, VA 22651-1049.

5 Suggested improvements, The leaf for this regulation is the CAC G-3. Send comments and suggested improvements on DA Form 2058 (Recommended Adanges to Publications and Blank Forms) of DA Form 1054 (Army Ideas for Excellence Program (AEP) Proposally through 1 States and 1 States Commander Cammander Commander, KS 66027-

Table of Distribution & Allowances (TDA)







Can CAC-K operate as a Team of Leaders?



Today's Typical Team

- Differing views of team mission / purpose
- Vague goals, responsibilities and assignments not defined
- Misunderstanding between team members
- Availability is a skill (location)
- E-mail is only form of communication
- Disorganized content
- Lack of common workspace

Desired High Performing Team

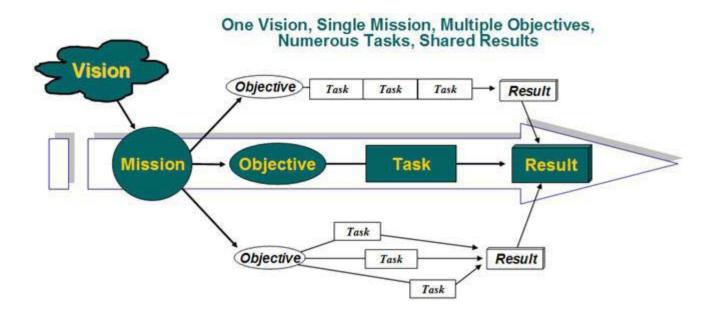
- -Shared Vision / Purpose
- -Shared trust and respect between team members
- -Team competence > sum of individuals
- Confident team members understand what they are responsible for and are mutually accountable
- -Effective Communication
- Established procedures
- -Organized content

... with technology and sociology

The ToL Handbook is a guide to move from "Typical" to "High Performing."



How do we blend it all together?



Our focus should be Army readiness.

Can we adjust boundaries by sharing?

- Shared Vision
- Shared Trust
- Shared Competence
- Shared Confidence

We need to build a team, not an organization.